

Q-269



SVE BULLETIN

SPECIAL VEHICLE ENGINEERING – BODY BUILDERS ADVISORY SERVICE

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QVM Bulletin: Q-269

Date: 02 March, 2017

2017 F-Super Duty – 6.2L - Erratic Operation Of Electrical Features When Using Up-fitted Accessories With High Electrical Load Devices Such As Snow Plow

Models Affected: 2017 F-Super Duty – All 4X4 Models with 6.2L Gasoline Engine

Issue: Some 2017 F-Super Duty vehicles equipped with a 6.2L gasoline engine may exhibit any or all of the following concerns at times of high electrical system draw such as snow plow operation, instrument cluster backlighting inoperative, erratic climate control blower motor operation, the red brake warning indicator flickering, and/or low battery - features temp turned off message in the message center.

Solution: Technical Service Bulletin **#TSB 17-0018** has been issued to perform required service at a Ford Motor Company Dealership

Follow the Service Procedure steps to correct the condition.

TSB Service Procedure:

1. Reprogram the body control module (BCM) to the latest calibration using IDS release 104.02 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com. Proceed to step 2.

2. Was the vehicle built on or before 01-Oct-2016?

a. Yes - reprogram the powertrain control module (PCM) to the latest calibration using IDS release 104.02 or higher. Make sure you are connected to the internet when entering module programming to obtain the latest updates. Calibration files may also be obtained at www.motorcraftservice.com.

b. No - repair is complete.

NOTE: ADVISE THE CUSTOMER THAT THIS VEHICLE IS EQUIPPED WITH AN ADAPTIVE TRANSMISSION SHIFT STRATEGY WHICH ALLOWS THE VEHICLE'S COMPUTER TO LEARN THE TRANSMISSION'S UNIQUE PARAMETERS AND IMPROVE SHIFT QUALITY. WHEN THE ADAPTIVE STRATEGY IS RESET, THE COMPUTER WILL BEGIN A RE-LEARNING PROCESS. THIS RE-LEARNING PROCESS MAY RESULT IN FIRMER THAN NORMAL UPSHIFTS AND DOWNSHIFTS FOR SEVERAL DAYS.

If you have any questions, please contact the Ford Truck Body Builders Advisory Service as shown in the header of this bulletin.